July 4, 2025

To Whom It May Concern

HA Holdings Co., Ltd. Heiwa Auto Group

Notice Regarding Personal Information Related to Ransomware Incident

We would like to inform you that a ransomware attack has occurred, resulting in the encryption of some of our group's servers. In response, we have established a task force and, with guidance from external experts, are currently investigating the scope of the impact and working on recovery. We are also consulting with and receiving advice from the police and other relevant authorities.

It will take some time to fully grasp the extent of the damage, but we would like to report the details confirmed as of now as follows.

We sincerely apologize for the great concern and inconvenience caused to our customers, business partners, and all other parties concerned.

1. Background

Around 9:00 PM on Thursday, June 26, we confirmed that a ransomware attack had occurred, resulting in the encryption of our group's servers.

2. Current Status

At present, we have not confirmed any leakage of personal information, but we are still investigating the possibility.

This incident was reported to the Personal Information Protection Commission on Thursday, July 3, and we will continue to follow their guidance and instructions going forward.

We remain fully committed to identifying the cause and working toward the protection and recovery of our systems, in cooperation with external experts and the police.

<Contact for Inquiries Regarding This Matter> Email: info@heiwa-auto.co.jp Person in charge: Okada