

July 31, 2025

To Whom It May Concern

HA Holdings Co., Ltd.

Heiwa Auto Group

[Follow-up Report] Notice Regarding Personal Information Related to Ransomware  
Infection Incident

As reported on our website on July 4, 2025, an external attack (hereinafter referred to as "the Incident") occurred on the information systems of our group.

We have received a report that the preliminary investigation conducted by an external investigation agency has been completed, and **there is no evidence that personal information of our customers, former employees, or other parties related to our group has been leaked externally. The report concludes that the possibility of data leakage is considered low.**

However, since it is difficult to completely rule out the possibility of personal information leakage, we have decided to continue with a more thorough investigation.

We deeply apologize for the inconvenience and concern caused to customers, former employees, and all parties involved. We also sincerely apologize that the further investigation is expected to take approximately another month.

We will continue the investigation and, taking this situation seriously, strengthen our management systems further.

In addition, **we have submitted a follow-up report regarding the Incident to the Personal Information Protection Commission and reported the case to the relevant authorities at the Izumiotsu Police Department, where an investigation is now underway.**

We once again extend our sincerest apologies and hereby provide the following summary of the incident:

**1. Overview of the Incident**

On June 26, 2025, unauthorized activities on our group's servers were detected.

It is believed that an attacker gained unauthorized access to our group's network. Subsequently, the attacker appears to have created and executed ransomware, encrypting the data.

As of now, there is no confirmation that any information, including personal information, has been leaked externally or published by the attacker.

Furthermore, due to the small amount of data transferred externally as recorded in the network logs, the external investigation agency has reported that the possibility of data leakage is low.

We had taken measures to prevent unauthorized access and manage information appropriately, but we take this incident very seriously and will continue to strengthen our systems in consultation with external experts.

## **2. Personal Information Involved**

The types of information for which leakage cannot be completely ruled out include:

**Name, Address (Company address for customers; home address for former employees), Email address (some cases), Phone number (Company phone and company mobile for customers; personal phone number for former employees)**

As mentioned in "1. Overview of the Incident", it is currently believed that the risk of personal information leakage is low, and we have not received any reports of secondary damage such as unauthorized use of personal information due to this incident.

Individual notifications will be provided after the full forensics is completed, along with information about any potential secondary damages.

## **3. Inquiries Regarding This Incident**

Contact for inquiries about this incident:

[info@heiwa-auto.co.jp](mailto:info@heiwa-auto.co.jp)

Contact: Okada

**Please include [Regarding Ransomware Incident] in the subject line when making an inquiry.**