

October 3, 2025

HA Holdings Corporation / Heiwa Auto Group

To Whom It May Concern

Final Report and Apology Regarding Potential Personal Information Leak

We would like to express our sincere gratitude for your continued support.

On June 26, 2025, unauthorized access (ransomware infection) occurred on part of our group's servers. We have issued a First Report (July 4) and a Follow-up Report (July 31) via our website regarding this incident.

The external forensic investigation has now been completed. As a result, we have received a report confirming that there was no evidence of external data transmission, and that the possibility of personal information being stolen or leaked is extremely low.

However, we cannot completely deny the possibility that some personal information may have been exposed. Therefore, as a precautionary measure, we are issuing this notice to the individuals who may be affected, as outlined below.

■ Potentially Affected Information Items:

Name, address, phone number, email address, etc. (not all items apply to all individuals)

* Please note that, as of now, there is no evidence that any of this information has been misused or publicly disclosed.

■ Key Recurrence Prevention Measures (Partial List):

- Rebuilding of external access controls (strengthening restrictions on VPN, RDP, etc.)
- Enhancement of security monitoring (EDR implementation, log analysis)
- Review and reinforcement of backup management systems
- Thorough information security training for all employees

■ Contact for Inquiries:

For any inquiries related to this matter, please contact us at the address below:

info@heiwa-auto.co.jp (Information Security Officer: Okada)

We sincerely apologize for the inconvenience and concern this may have caused. We will continue to take monitoring and preventative measures in cooperation with relevant authorities.

Sincerely,